

Meagan A. Flynn
Chief Justice



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OREGON SUPREME COURT

April 13, 2026

Dear Members of the Oregon Legal Community:

The Oregon Judicial Department's (OJD) mission is to provide fair and accessible justice services. To achieve our mission and to guide our work, we created the [Justice Campaign](#), which has four core commitments: improving services and access for all, especially marginalized and vulnerable community members; improving the court user experience by eliminating barriers; increasing the public's trust and confidence; and providing a welcoming and inclusive workplace and courthouse.

Gathering feedback from those we serve is vital for maintaining accountability and seeing how well we are meeting our commitments. Every two years, OJD conducts a state-wide customer service survey—called the Access and Fairness Survey—to hear directly from court users and justice partners (including attorneys, probation officers, advocates, etc.) about their experience with the courts.

From May 1 to June 30, 2026, OJD will once again launch a campaign to promote the survey across all 36 circuit courts and the Tax Court. Although the survey is open year-round, OJD will be actively seeking responses from court users and justice partners during the two-month period. The survey is anonymous and available at www.courts.oregon.gov/survey in English, Spanish, Vietnamese, Russian, and traditional Chinese. Some courts will also offer paper copies and post information onsite.

We last administered the survey in 2024 and received more than two thousand responses, thanks to the support of the legal community, agency partners, and many other stakeholders. Findings from previous surveys have helped shape several significant initiatives, including OJD's ongoing efforts to expand access to user-friendly court forms, improving our website, and increasing court security.

With your help, we hope to hear from even more people this year. Please take a moment to complete the survey and encourage your colleagues and clients to do so as well.

Members of the Oregon Legal Community

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I want to thank you in advance for your assistance and for your partnership in supporting our efforts to meet our Justice Campaign commitments. If you have questions about the survey, you can contact the Office of Education, Engagement, and Inclusion at SCA.ESD.OEEI@ojd.state.or.us. Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Meagan A. Flynn". The signature is written in a cursive style with a large, sweeping initial "M".

Meagan A. Flynn
Chief Justice

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